

3/29/21 Email:

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Mr. Schroeder:

Thank you for the conversation on Friday. As we discussed, we are transforming our business. That includes adjusting our retail presence to reflect our customers' shopping practices. While these plans are not new, they have been accelerated by the COVID-19 pandemic.

The company is making every effort to place employees in other nearby AT&T stores. All frontline union-represented employees were offered a role either in a nearby retail store or as a work-at-home call center representative. Employees also have the opportunity to apply for open roles that may be available in other parts of the business.

All frontline union-represented employees were offered another union job at AT&T. These changes will reduce the number of retail stores to better align with consumer preference. We are proud to be one of the largest union-represented companies and the only unionized wireless company. Customers' shopping habits are shifting toward online, and this trend has accelerated during the pandemic. These changes are helping us deliver services to customers in a way they prefer.

I have attached document that highlights AT&T contributions to Minnesota. We are proud of our more than 100-year history in the state and the communities we serve.

Please feel free to call me if you have any questions.

Paul Weirtz

Paul L. Weirtz  
State President  
AT&T Minnesota